

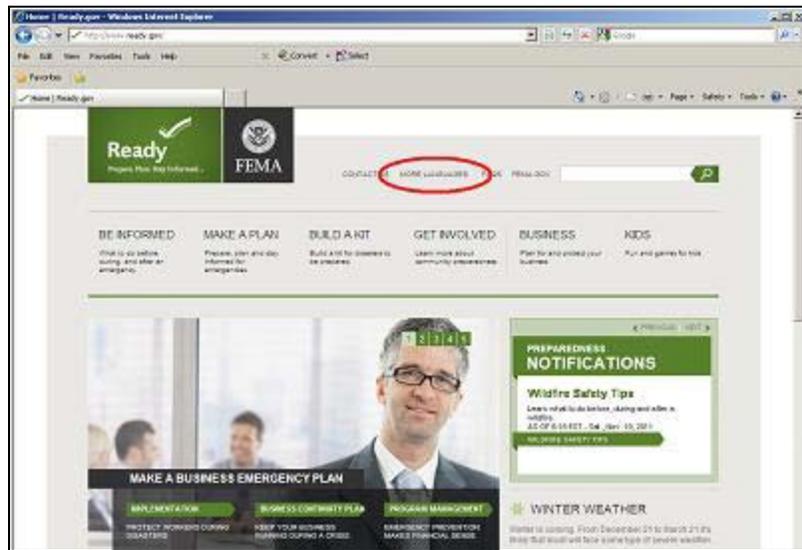
## Limited English Proficiency and Additional Communications Needs

Populations who have difficulty speaking, reading, writing or comprehending the English language are referred to as Limited English Proficiency (LEP) populations. Additional Communications Needs (ACN) communities are, defined as, individuals with sensory disabilities including people who are deaf or hard of hearing, people who are blind or have low vision and people with speech disabilities. In order to better integrate the preparedness needs of entire communities, *Ready* has created customized preparedness materials to include people with communication needs in all aspects of preparedness.

Non-English resources are available on [Ready.gov](http://Ready.gov). Translated regions offer information on *Ready's* three key steps, information for kids, and seven translated publications, including emergency kit and family communication plan materials.

Languages include:

- Arabic
- Chinese
- French
- Haitian-Creole
- Hindi
- Japanese
- Korean
- Russian
- Spanish
- Tagalog
- Urdu
- Vietnamese



Publications Available:

- [General Emergency Preparedness Brochure](#)
- [Emergency Supply List](#)
- [Family Emergency Plan](#)
- ["Information for Pet Owners" Brochure](#)
- ["Preparing Makes Sense For People With Disabilities, Others with Access and Functional Needs, and the Whole Community"](#)
- ["Preparing Makes Sense for Older Americans" Brochure](#)



*Ready* also offers the brochure “Preparing Makes Sense For People With Disabilities, Others with Access and Functional Needs, and the Whole Community” in Braille format for people who are blind. All non-English brochures can be downloaded from [Ready.gov](http://Ready.gov) in their respective region. Additionally, if you would like to have the brochures professionally printed at your own expense, *Ready* can send you the source files. For additional information on LEP and ACN preparedness materials, please email [Ready@fema.gov](mailto:Ready@fema.gov).